

## Managing MessageBunker accounts from your Reseller Control Panel

### Dedicated controls for managing MessageBunker accounts

MessageBunker now has a dedicated Partner section that is fully integrated with the Email Control Panel.

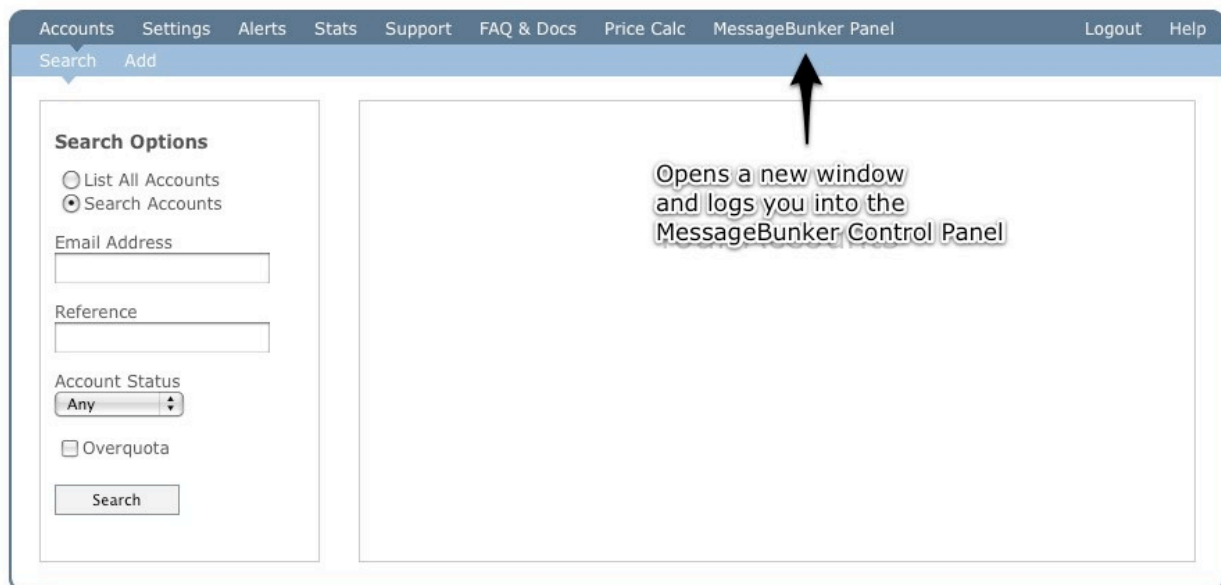
The partner pages are located at <https://www.messagebunker.com/partners/> - Use your standard reseller account details to log in.

On the Partner site you can create new accounts, impersonate accounts (useful for tech support) and quickly add The Very Good Email Company hosted mailboxes to the service. The screenshots below will show you how to do this and demonstrate the integration.

### Provisioning APM Mailboxes from the APM Control Panel

Log into the control panel using your reseller credentials and you'll see a new MessageBunker 'tab'. This will automatically log you in to the MessageBunker Partner area. From here you can create MessageBunker accounts and manage existing ones.

## Email Control Panel



# Managing MessageBunker Accounts

## Email Control Panel

The screenshot shows the 'Email Control Panel' interface. At the top is a navigation bar with links: Accounts, Settings, Alerts, Stats, Support, FAQ & Docs, Price Calc, MessageBunker Panel, Logout, and Help. Below this is a sub-navigation bar with links: Search, Add, pj500, Mailboxes, Aliases, Domains, Global Sender Lists, SMTP Forwarding, Signatures, Fax, Settings, and MessageBunker. The main content area is titled 'MessageBunker' and contains the following text: 'This account is already provisioned on MessageBunker. The following mailboxes are registered for archiving: pj500@demo.apm-internet.net'. Below this text is a button labeled 'Configure On MessageBunker' with the text '(Opens new window)' next to it. Two callout boxes with arrows point to specific elements: one points to the 'MessageBunker' tab in the sub-navigation bar with the text 'Display the MessageBunker Panel', and another points to the 'Configure On MessageBunker' button with the text 'Click to open MessageBunker in a new window and configure'.

If you would like to quickly provision an existing account, find the account as normal in the Control Panel, click the new MessageBunker 'tab'. It's then one click to jump to the MessageBunker partner page and provision the account as follows - set the max users to a fixed number, and the quota to zero:

The screenshot shows the 'messagebunker®' Partner Control Panel. The top right indicates the user is signed in as 'postmaster@demo.apm-internet.net' and provides links for 'Partner Control Panel' and 'Sign Out'. The left sidebar contains a 'Feedback' section and a 'Learn More' section with links like 'What Is MessageBunker?', 'How It Works', 'Why You Need It', 'Frequently Asked Questions', and 'How To' Guides. The main content area is titled 'Provision APM Account' and contains the following text: 'The selected APM account needs to have a matching account on MessageBunker. We need a couple of extra details to do this but we've filled out as much as possible for you. Once you have created the account we can setup the mailboxes.' Below this is a form with the following fields: 'Your Ref' (pjcp), 'Max Mailboxes' (25), 'Status' (OK), 'Quota' (0 GB), 'Quota Type' (Auto), 'Login' (empty), 'Password' (empty), 'Contact Email' (empty), 'Reports' (Weekly), 'Email Reports To' (empty), and 'Time Zone' ((00:00) GMT: Dublin, Edinburgh, Lisbon, London). There is an 'Add New Account' button at the bottom. Three callout boxes with arrows point to specific elements: one points to the 'Login' and 'Password' fields with the text 'MessageBunker Admin Login and Password', another points to the 'Reports' and 'Email Reports To' fields with the text 'For errors, alerts etc.', and a third points to the 'Add New Account' button with the text 'Proceed to Mailbox Creation'.

## Control Panel User Guide

# Managing MessageBunker Accounts

## A quick guide to the fields

<b>Your Ref</b>	Your reference. If linking a Very Good Email Company account, please ensure it matches that reference.
<b>Max Mailboxes</b>	How many mailboxes can the account owner add? 0 = Unlimited
<b>Status</b>	OK or Suspended
<b>Quota</b>	Set a hard GB limit or 0 for unlimited.
<b>Quota Type</b>	Controls how quotas are handled. Auto = increased as needed, Fixed = Account stops archiving, Free = no charge but 2GB limit.
<b>Login</b>	Specify a customer login for account-wide management - cannot be an email address
<b>Password</b>	A password for the above
<b>Contact Email</b>	In the event of needing to contact the customer directly, we'll use this address.
<b>Reports</b>	Send the user Weekly or Daily status reports (or none at all)
<b>Email Reports</b>	The email address to send reports to
<b>Time Zone</b>	If the user is not based in the GMT/BST time-zone, set this so email dates are displayed correctly.

You can now set up the MessageBunker account for the Very Good Email Company account. For best results, please leave the 'Your Ref' field the same. The fields you must complete are login, password, contact email and 'email reports to'. These are details specific to MessageBunker.

messagebunker®

You are signed in as [postmaster@demo.apm-internet.net](#) | [Partner Control Panel](#) | [Sign Out](#)

**Partner**

- [Home](#)
- [Your Accounts](#)
- [Fast Provision APM Accounts](#)
- [Add New Account](#)
- [Sign Out](#)

**Learn More**

- [What Is MessageBunker?](#)
- [How It Works](#)
- [Why You Need It](#)
- [Frequently Asked Questions](#)
- ['How To' Guides](#)

## Provision APM Accounts

On this page you can add existing mailboxes to the MessageBunker account. Select the desired mailboxes to automatically set them up to be archived by MessageBunker.

IMAP Server  You can change this to your branded server if you wish

☒ Select All

☒ [pjcp@demo.apm-internet.net](#)

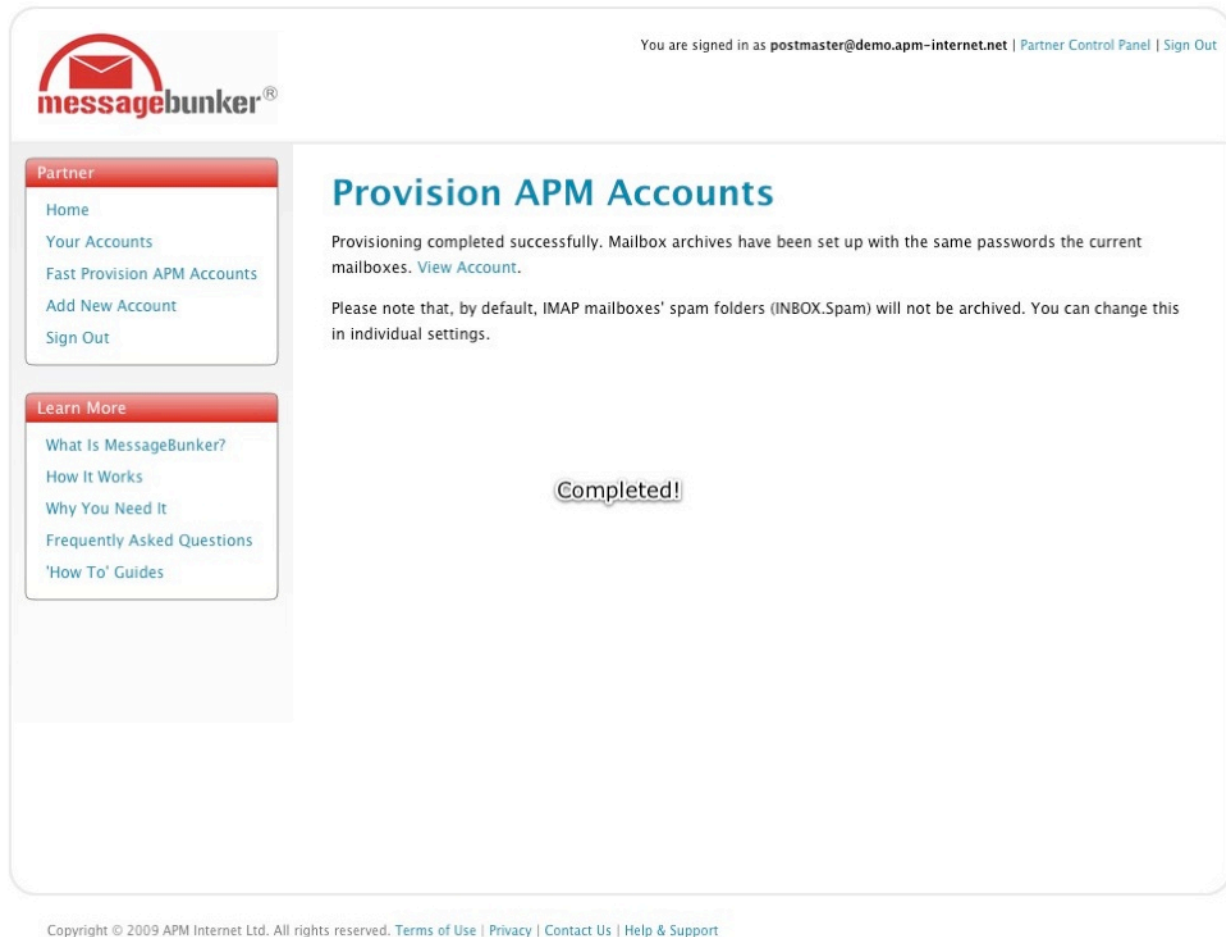
☒ [pjcp2@demo.apm-internet.net](#) Selected mailboxes will be automatically set up

☒ [pjcp3@demo.apm-internet.net](#)

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# Managing MessageBunker Accounts

All mailboxes for the account are now displayed. Select the ones you wish to be archived by MessageBunker and click 'Add Mailboxes'. You also have the opportunity to change the name of the mail server the accounts will be linked to (if you use a custom domain with the Very Good Email Company service). Clicking 'Add Mailboxes' completes the process.



The final screen shows completed provisioning. Archiving of the mailboxes will commence after a few minutes.

You don't have to log into the Control Panel first to do this, just login into the MessageBunker Partner area <https://www.messagebunker.com/partners> and click 'Fast Provision Accounts'. A simple search allows you find the accounts to wish to provision.

We hope you find this service useful and a valued addition to your portfolio. If you have any questions, please call us on **01442 892640** or drop us a line at [support@verygoodemail.com](mailto:support@verygoodemail.com)



## Control Panel User Guide