

Managing MessageBunker accounts from your Reseller Control Panel

Dedicated controls for managing MessageBunker accounts

MessageBunker now has a dedicated Partner section that is fully integrated with the Email Control Panel.

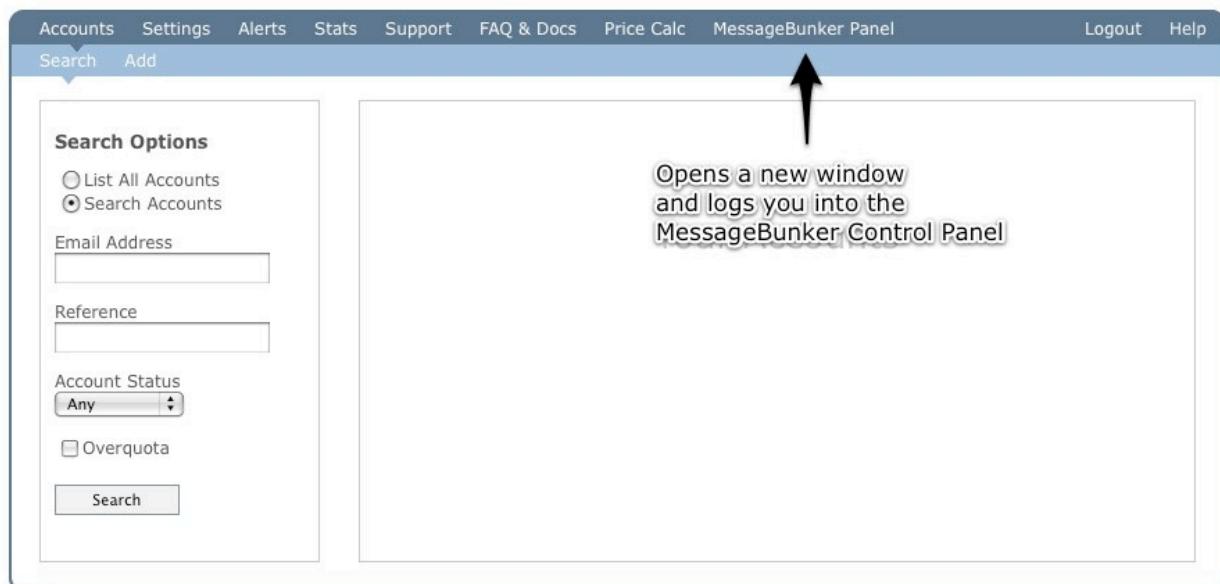
The partner pages are located at <https://www.messagebunker.com/partners/> - Use your standard reseller account details to log in.

On the Partner site you can create new accounts, impersonate accounts (useful for tech support) and quickly add The Very Good Email Company hosted mailboxes to the service. The screenshots below will show you how to do this and demonstrate the integration.

Provisioning APM Mailboxes from the APM Control Panel

Log into the control panel using your reseller credentials and you'll see a new MessageBunker 'tab'. This will automatically log you in to the MessageBunker Partner area. From here you can create MessageBunker accounts and manage existing ones.

Email Control Panel



Accounts Settings Alerts Stats Support FAQ & Docs Price Calc MessageBunker Panel Logout Help

Search Add

Search Options

List All Accounts Search Accounts

Email Address

Reference

Account Status

Overquota

Opens a new window and logs you into the MessageBunker Control Panel

Control Panel User Guide

Managing MessageBunker Accounts

Email Control Panel

The screenshot shows the Email Control Panel interface. At the top, there is a navigation bar with links for Accounts, Settings, Alerts, Stats, Support, FAQ & Docs, Price Calc, MessageBunker Panel, Logout, and Help. Below the navigation bar, there is a search bar with the text "pj500" and buttons for Search, Add, and a dropdown menu. The main content area is titled "MessageBunker" and contains the following text:
This account is already provisioned on MessageBunker.
The following mailboxes are registered for archiving:
pj500@demo.apm-internet.net
Below this text is a button labeled "Configure On MessageBunker (Opens new window)".
A callout box with an arrow points to this button, containing the text "Click to open MessageBunker in a new window and configure".
Another callout box with an arrow points to the "MessageBunker Panel" link in the top navigation bar, containing the text "Display the MessageBunker Panel".

If you would like to quickly provision an existing account, find the account as normal in the Control Panel, click the new MessageBunker 'tab'. It's then one click to jump to the MessageBunker partner page and provision the account as follows - set the max users to a fixed number, and the quota to zero:

The screenshot shows the MessageBunker Partner Control Panel. The top navigation bar includes links for Home, Your Accounts, Fast Provision APM Accounts, Add New Account, and Sign Out. The main content area is titled "Provision APM Account".
The form fields are:
Your Ref: pjcp
Max Mailboxes: 25 (How many mailboxes can this account archive? (0 = Unlimited))
Status: OK
Quota: 0 GB (0 = Unlimited/Metered)
Quota Type: Auto (Auto: increases quota automatically, Fixed: hard quota, Free: 2GB limit)
Login: (empty field)
Password: (empty field)
Contact Email: (empty field)
Reports: Weekly (For errors, alerts etc.)
Email Reports To: (empty field)
Time Zone: (00:00) GMT: Dublin, Edinburgh, Lisbon, London
At the bottom of the form are buttons for "Add New Account" and "Proceed to Mailbox Creation".
Callout boxes with arrows point to the "MessageBunker Admin Login and Password" fields, the "Reports" dropdown, and the "Proceed to Mailbox Creation" button.

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A quick guide to the fields

Your Ref	Your reference. If linking a Very Good Email Company account, please ensure it matches that reference.
Max Mailboxes	How many mailboxes can the account owner add? 0 = Unlimited
Status	OK or Suspended
Quota	Set a hard GB limit or 0 for unlimited.
Quota Type	Controls how quotas are handled. Auto = increased as needed, Fixed = Account stops archiving, Free = no charge but 2GB limit.
Login	Specify a customer login for account-wide management - cannot be an email address
Password	A password for the above
Contact Email	In the event of needing to contact the customer directly, we'll use this address.
Reports	Send the user Weekly or Daily status reports (or none at all)
Email Reports	The email address to send reports to
Time Zone	If the user is not based in the GMT/BST time-zone, set this so email dates are displayed correctly.

You can now set up the MessageBunker account for the Very Good Email Company account. For best results, please leave the 'Your Ref' field the same. The fields you must complete are login, password, contact email and 'email reports to'. These are details specific to MessageBunker.

You are signed in as [postmaster@demo.apm-internet.net](#) | [Partner Control Panel](#) | [Sign Out](#)

messagebunker®

Partner

- [Home](#)
- [Your Accounts](#)
- [Fast Provision APM Accounts](#)
- [Add New Account](#)
- [Sign Out](#)

Learn More

- [What Is MessageBunker?](#)
- [How It Works](#)
- [Why You Need It](#)
- [Frequently Asked Questions](#)
- ['How To' Guides](#)

Provision APM Accounts

On this page you can add existing mailboxes to the MessageBunker account. Select the desired mailboxes to automatically set them up to be archived by MessageBunker.

IMAP Server You can change this to your branded server if you wish

Select All Selected mailboxes will be automatically set up

pjcp@demo.apm-internet.net

pjcp2@demo.apm-internet.net

pjcp3@demo.apm-internet.net

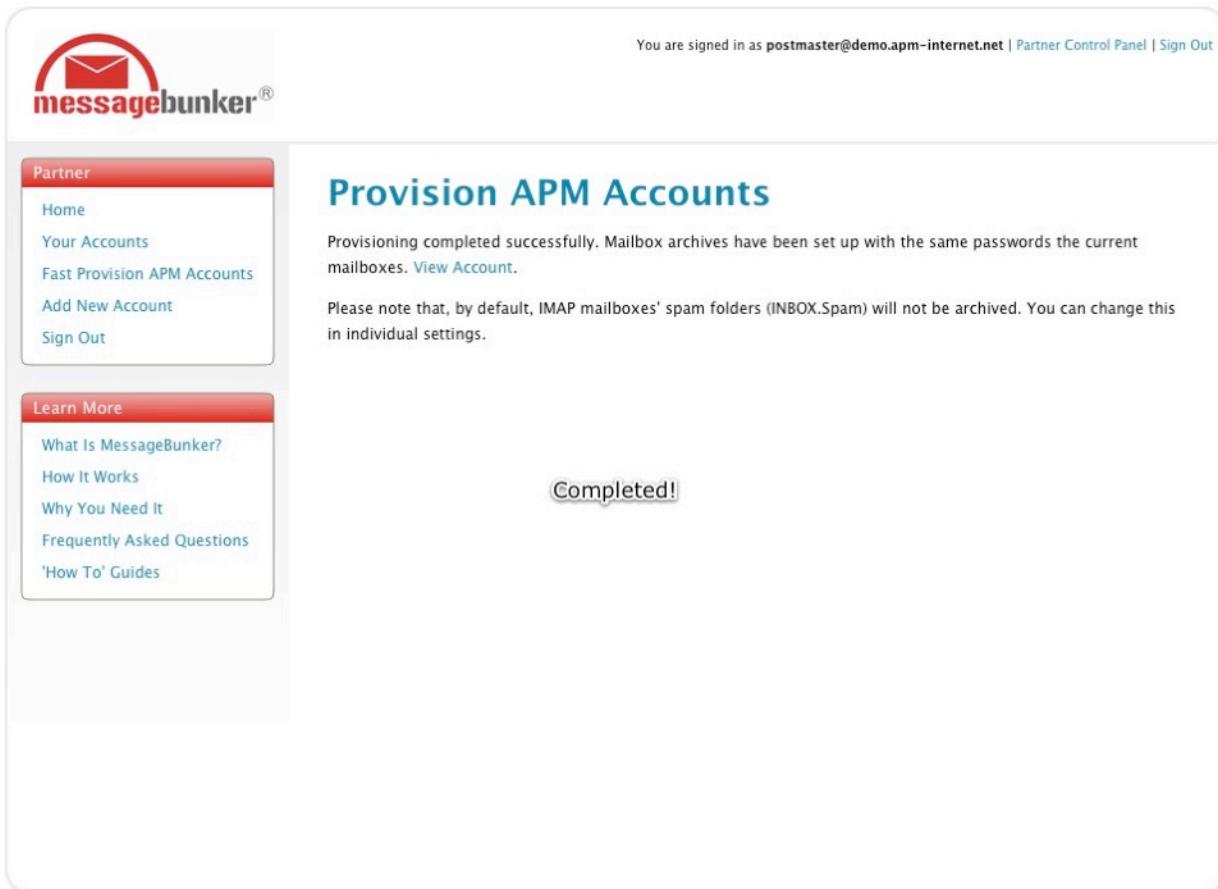
[Add Mailboxes](#)

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Managing MessageBunker Accounts

All mailboxes for the account are now displayed. Select the ones you wish to be archived by MessageBunker and click 'Add Mailboxes'. You also have the opportunity to change the name of the mail server the accounts will be linked to (if you use a custom domain with the Very Good Email Company service). Clicking 'Add Mailboxes' completes the process.



You are signed in as postmaster@demo.apm-internet.net | [Partner Control Panel](#) | [Sign Out](#)

Provision APM Accounts

Provisioning completed successfully. Mailbox archives have been set up with the same passwords the current mailboxes. [View Account](#).

Please note that, by default, IMAP mailboxes' spam folders (INBOX.Spam) will not be archived. You can change this in individual settings.

Completed!

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The final screen shows completed provisioning. Archiving of the mailboxes will commence after a few minutes.

You don't have to log into the Control Panel first to do this, just login into the MessageBunker Partner area <https://www.messagebunker.com/partners> and click 'Fast Provision Accounts'. A simple search allows you find the accounts to wish to provision.

We hope you find this service useful and a valued addition to your portfolio. If you have any questions, please call us on **01442 892640** or drop us a line at support@verygoodemail.com



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