Managing MessageBunker accounts from your Reseller Control Panel

Dedicated controls for managing MessageBunker accounts

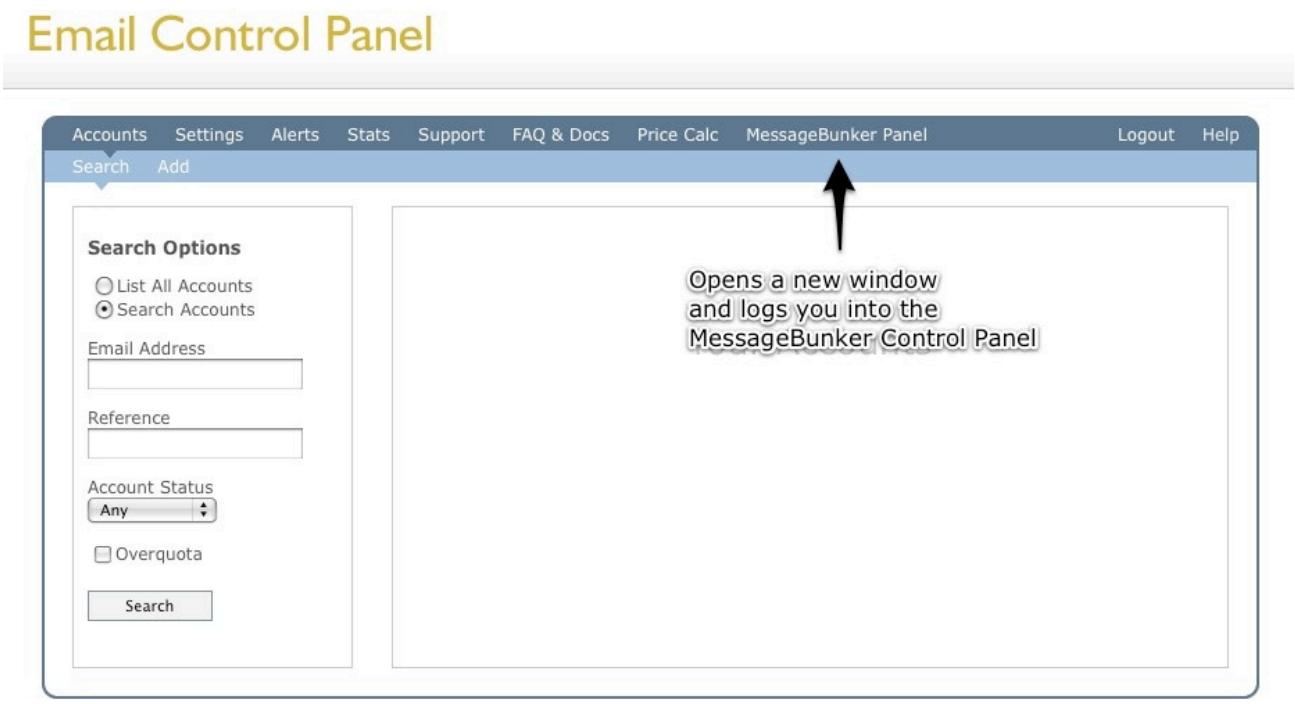
MessageBunker now has a dedicated Partner section that is fully integrated with the Email Control Panel.

The partner pages are located at https://www.messagebunker.com/partners/ - Use your standard reseller account details to log in.

On the Partner site you can create new accounts, impersonate accounts (useful for tech support) and quickly add The Very Good Email Company hosted mailboxes to the service. The screenshots below will show you how to do this and demonstrate the integration.

Provisioning APM Mailboxes from the APM Control Panel

Log into the control panel using your reseller credentials and you'll see a new MessageBunker 'tab'. This will automatically log you in to the MessageBunker Partner area. From here you can create MessageBunker accounts and manage existing ones.



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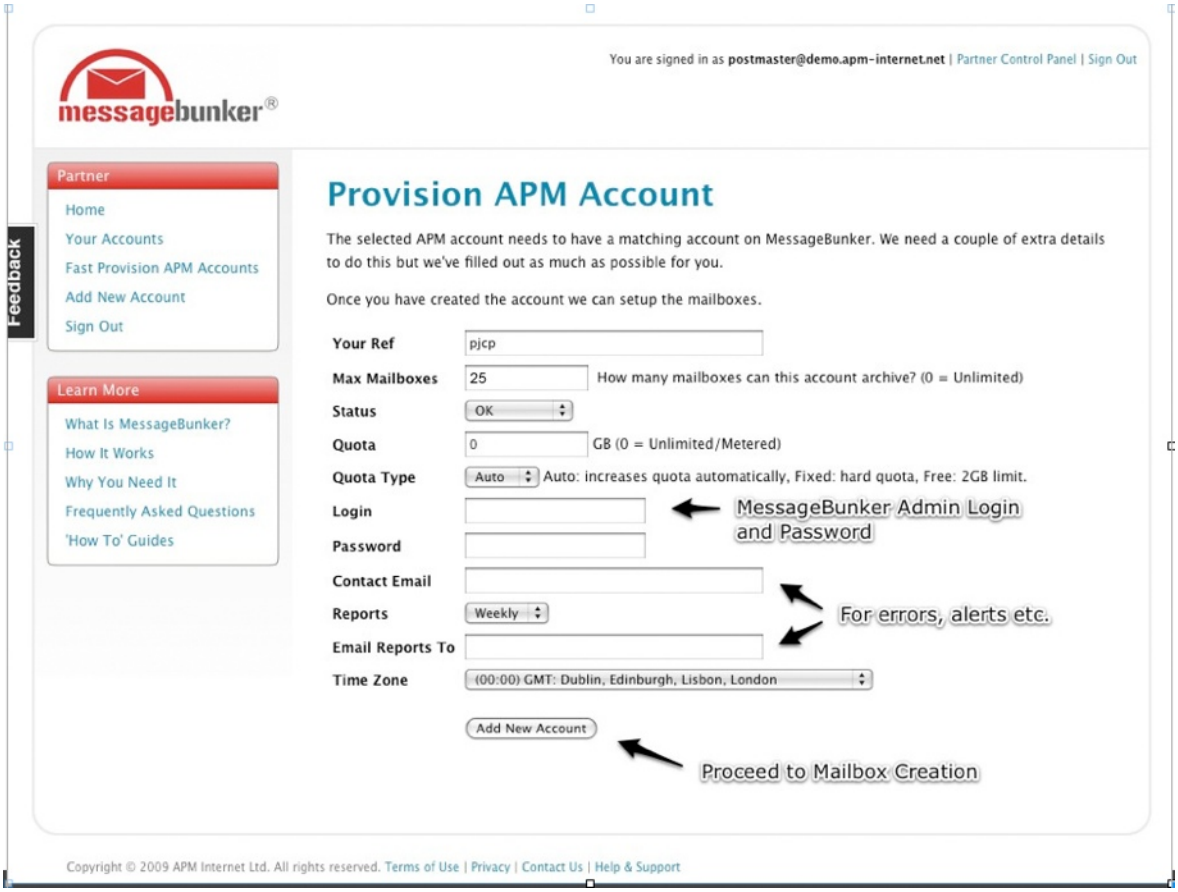
Managing MessageBunker Accounts

If you would like to quickly provision an existing account, find the account as normal in the Control Panel, click the new MessageBunker 'tab'. It's then one click to jump to the MessageBunker partner page and provision the account as follows - set the max users to a fixed number, and the quota to zero:



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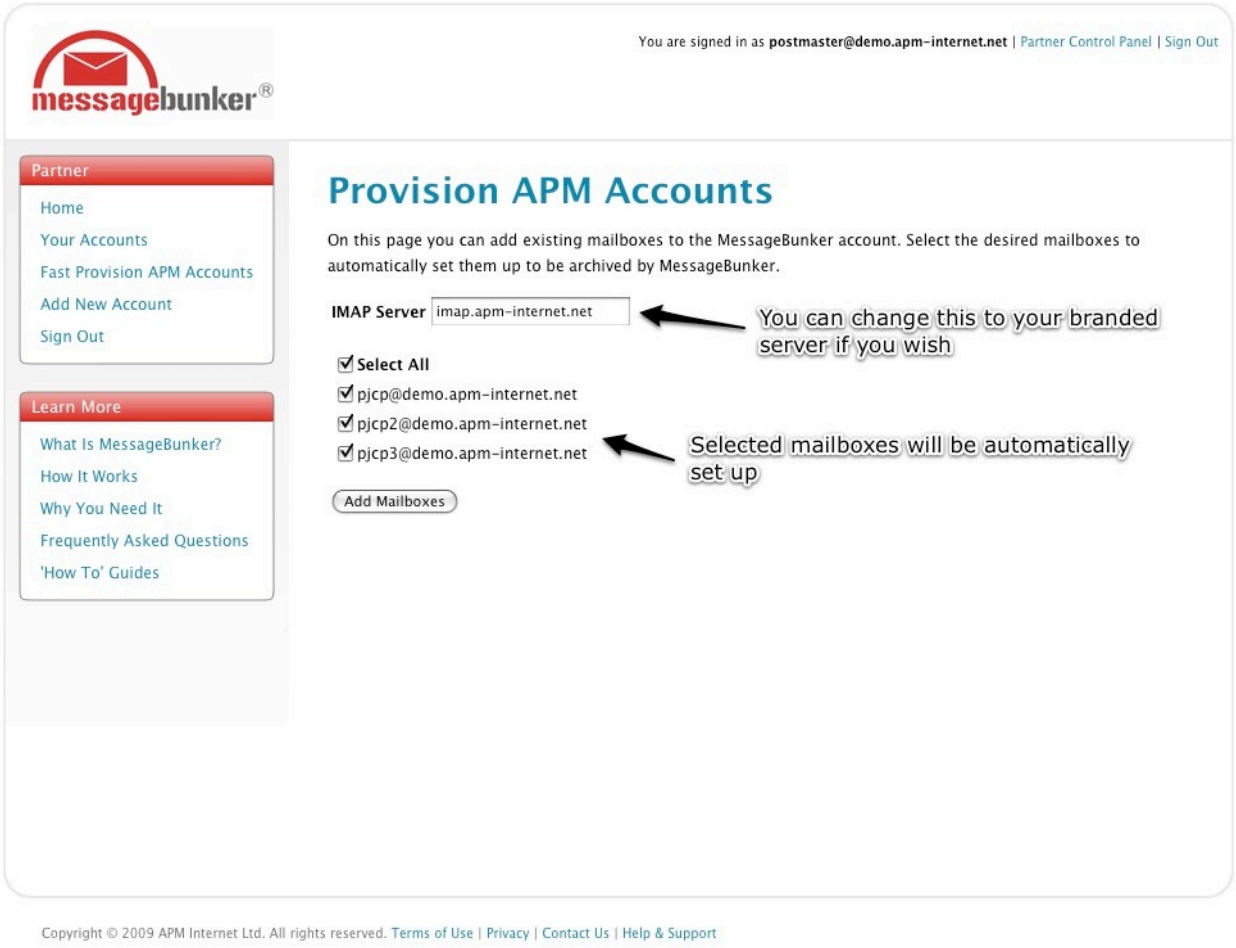
Managing MessageBunker Accounts

A quick guide to the fields

Your Ref	Your reference. If linking a Very Good Email Company account, please ensure it matches that reference.
Max Mailboxes	How many mailboxes can the account owner add? 0 = Unlimited
Status	OK or Suspended
Quota	Set a hard GB limit or 0 for unlimited.
Quota Type	Controls how quotas are handled. Auto = increased as needed, Fixed = Account stops archiving, Free = no charge but 2GB limit.
Login	Specify a customer login for account-wide management - cannot be an email address
Password	A password for the above
Contact Email	In the event of needing to contact the customer directly, we'll use this address.
Reports	Send the user Weekly or Daily status reports (or none at all)
Email Reports	The email address to send reports to
Time Zone	If the user is not based in the GMT/BST time-zone, set this so email dates are displayed correctly.

You can now set up the MessageBunker account for the Very Good Email Company account. For best results, please leave the 'Your Ref' field the same. The fields you must complete are login, password, contact email and 'email reports to'. These are details specific to MessageBunker.



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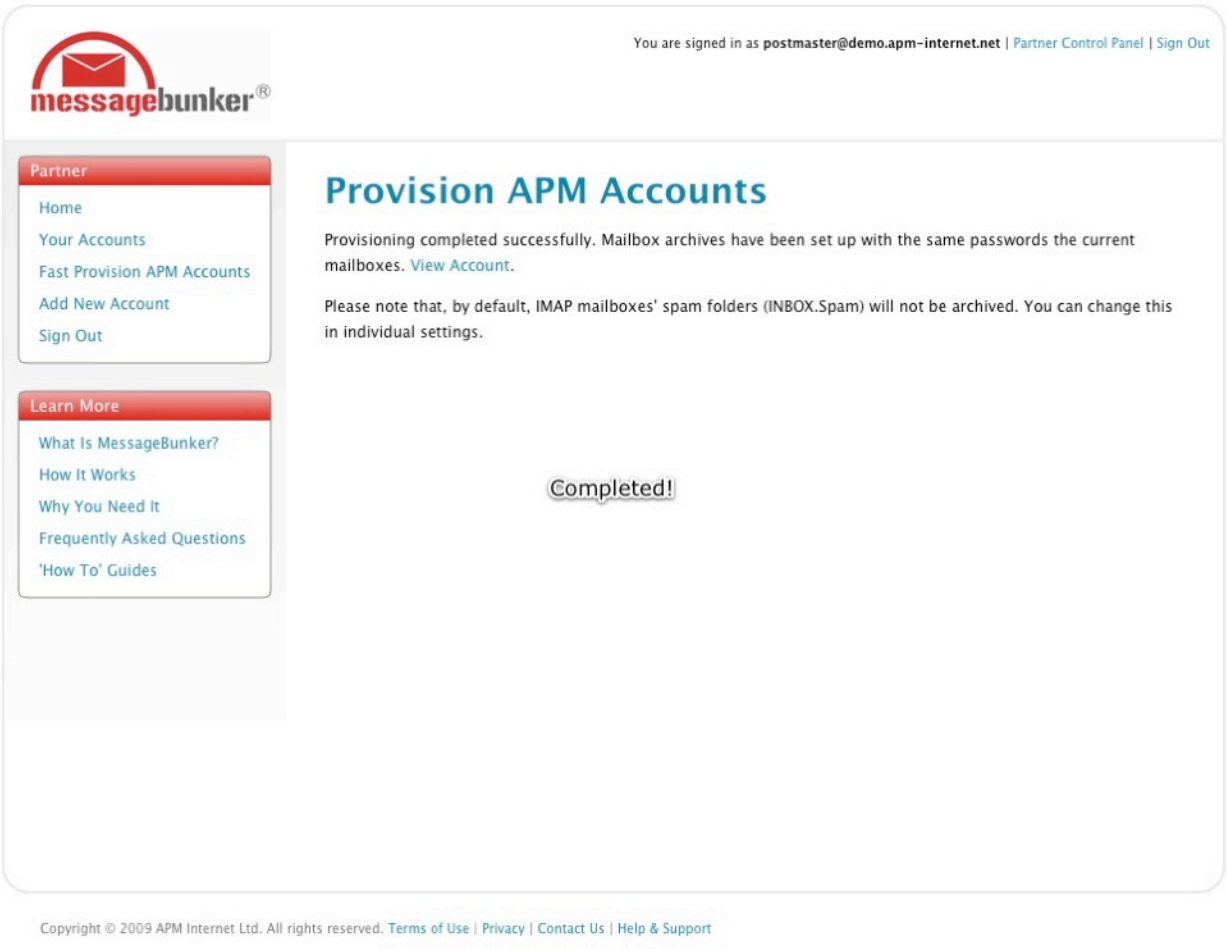
Managing MessageBunker Accounts

All mailboxes for the account are now displayed. Select the ones you wish to be archived by MessageBunker and click 'Add Mailboxes'. You also have the opportunity to change the name of the mail server the accounts will be linked to (if you use a custom domain with the Very Good Email Company service). Clicking 'Add Mailboxes' completes the process.



The final screen shows completed provisioning. Archiving of the mailboxes will commence after a few minutes.

You don't have to log into the Control Panel first to do this, just login into the MessageBunker Partner area https://www.messagebunker.com/partners and click 'Fast Provision Accounts'. A simple search allows you find the accounts to wish to provision.

We hope you find this service useful and a valued addition to your portfolio. If you have any questions, please call us on **01442 892640** or drop us a line at support@verygoodemail.com

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